

## SUSTAINABILITY POLICY



So Clean has addressed the four criteria on the agenda for sustainable contract cleaning & maintenance and has developed and adopted the following policy:

### **1. Social Progress**

#### **1.1 Community Involvement**

For the duration of, the contractor seeks to involve the local community and keep the residents fully informed of works, which will affect their homes and day-to-day lives.

All work is carried out with positive consideration to the needs of the traders and businesses, site personnel and visitors, pedestrians, shoppers, the general public and the environment in general. Full and regular consultations regarding programming and site activities is maintained from pre-start to completion. Special attention is given to the needs of those with sight, hearing a mobility difficulties.

#### **1.2 Local Labour**

So Clean supports the use of local labour and training of people for the cleaning industry. It improves the local community, addresses the skills shortages within the industry and most importantly, gives people assistance in finding meaningful employment.

#### **1.3 Local Training Initiatives**

So Clean seeks to provide the opportunity of practical training to people wishing to pursue a career in cleaning & maintenance and has implemented a training policy which embraces a variety of cleaning training initiatives including on-site training for local residents, work placement for women, and in-house management training.

### **2. During working practise**

So Clean is committed to protecting the environment in all it's cleaning works. For example, noise from cleaning operations and all other sources is to be kept to a minimum at all times and consideration is given in the selection and use of local resources wherever possible.

Particular attention is paid to waste management, the avoidance of pollution, the recycling of surplus materials, the avoidance of noise, and the protection of trees and vegetation.

The working site is kept clean and in good order at all times with temporary safety Barriers and warning signs maintained in a clean and safe condition. Surplus materials are not allowed to accumulate on the site or spill over onto the surrounding environment.



### **3. Prudent Use of Natural Resources**

Environmental protection forms an integral part of planning and procurement methods in undertaking contract cleaning projects.

On a continual basis we endeavour to minimise the environmental damage of our works by the selection of working methods and materials that assess the use of natural resources and their potential environmental impact.

We endeavour only to use environmentally friendly chemicals and to ensure that any paper products are procured from sustainable forest.

### **4. Maintenance of Economic Growth and Employment**

So Clean is committed to the Partnering Agenda and the principles of Best Value, the benefits of which contribute to the growth of the economy and thus increase opportunities within the cleaning industry. The economic benefits include .

- More predictable workloads and profit levels
- Repeat business opportunities
- Cost savings secured by:
- Improved predictability
- Stabilised capital scheme costs and
- Phased, overlapping programmes in strategic agreements
- Long term investment programmes

So Clean recognises the importance of, and is committed to, inward investment and the promotion of a career in the cleaning industry either at trade or professional level. It supports the use of local labour and training of an experienced workforce for the cleaning industry.

So Clean take a pivotal role in providing employment opportunities both during training and for providing permanent employment thereafter, either directly, or through our approval panel of specialist sub-contractors.

A handwritten signature in blue ink, appearing to read "Nicholas Gasson", with a long horizontal line extending to the right.

Nicholas Gasson  
For and on behalf of the Board of Directors  
**So Clean Cleaning & Support Services Ltd**  
February 2007